

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER

☐

DATE

October 30, 2019

MOTOR CARRIER MATTER

☐

DOCKET NO.

2009-220-C

UTILITIES MATTER

☒

ORDER NO.

2019-755

**THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.**

**SUBJECT:**

DOCKET NO. 2009-220-C - Joint Application of Frontier Communications Corporation, Frontier Communications of the Carolinas, LLC, (f/k/a New Communications of the Carolinas, Incorporated), Frontier Communications Online and Long Distance, Incorporated (f/k/a/New Communications Online and Long Distance, Incorporated), Verizon South, Incorporated, Verizon Long Distance, LLC and Verizon Enterprise Solutions, LLC for Approval of the Sale of Assets and the Transfer of Authority and Certificates - Staff Presents for Commission Consideration the Office of Regulatory Staff's Request That the Commission Direct and Order Frontier Communications of the Carolinas, LLC to Restore Service to Its Customers in the St. Luke's Area of Georgetown County Immediately, Consistent with Any Safety Issues or Concerns.

**COMMISSION ACTION:**

The Commission has been made aware of a three-week interruption in service to Frontier Communications customers in Georgetown County. The Office of Regulatory Staff and Frontier have both filed correspondence regarding the outage. I move that we direct and order Frontier to come into compliance and provide adequate service through restoration of service to its customers in the St. Luke's area of Georgetown County. I move we order Frontier to do so immediately, consistent with any safety issues, and that such restoration be completed prior to or by Monday, November 4th. Frontier's customers should not be required to tolerate any further unexcused delay in the restoration of service. Further, Frontier shall immediately provide the Commission with copies of trouble reports, if any, prepared pursuant to Regulation 103-653, and present to the Commission a detailed report of what caused the service interruption and what action is being taken now to remedy the outage. Once the system is restored, Frontier shall report to the Commission what it will do to prevent similar failures in the future.

PRESIDING: RandallSESSION: RegularTIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
BELSER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
ERVIN	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
RANDALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

WHITFIELD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WILLIAMS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u> Military Leave



RECORDED BY: J. Schmieding